



PATIENTS 13 YEARS OLD and OLDER

and

PARENT/GUARDIANS of PATIENTS UNDER 13 YEARS OLD

CLINICAL

View medical information, such as:

- Allergies
- After visit summaries
- Care team members
- Current and past problems
- Family history
- Growth charts
- Lab results
- Medications
- Vaccines
- Visit notes

Print letters and school forms

Request medication refills

Have virtual visits

Secure message care team

Complete pre-visit questionnaires

ADMINISTRATIVE

View information, such as:

- Billing and insurance information
- Parent/guardian and emergency contact information
- Preferred name
- Race, ethnicity, and language
- Gender identity

Schedule appointments

View upcoming appointments

Pay bills

PARENT/GUARDIANS of PATIENTS 13-17 YEARS OLD

CLINICAL

View medical information, such as:

- Allergies
- Current problems
- Family history
- Growth charts
- Lab results
- Medications
- Vaccines

Print letters and school forms

Request medication refills

Have virtual visits

Secure message care team

Complete pre-visit questionnaires

ADMINISTRATIVE

View information, such as:

- Billing and insurance information
- Preferred name

Schedule appointments

View upcoming appointments (*well visits and vaccines visits only*)

Pay bills



ADOLESCENT/TEEN CONFIDENTIALITY

As kids grow into teens, it's important they have a safe, private space to talk with their medical providers. That's why, starting at age 13, some health information is no longer visible to parents or guardians on MyChart.

This policy follows state laws and medical guidelines from the American Academy of Pediatrics, which support teen privacy to help promote healthy development and reduce health disparities.

We know that teens around age 13 are developing the skills to understand and manage their own health, and research shows they can participate meaningfully in medical decisions when given the right support. That's why this stage is not just about privacy - it's a learning opportunity. With guidance from both healthcare providers and parents or caregivers, adolescents can grow into confident, capable partners in their own care. Your support plays a crucial role in helping them build these lifelong skills.